

CAPITA

Server Refresh/Migration

Capita customers experience Server Refresh as an ongoing strategy with many experiencing necessary migration. Capita Technical Services is perfectly placed to provide you with the necessary resource and information to assist you through any technical projects you may be undertaking.

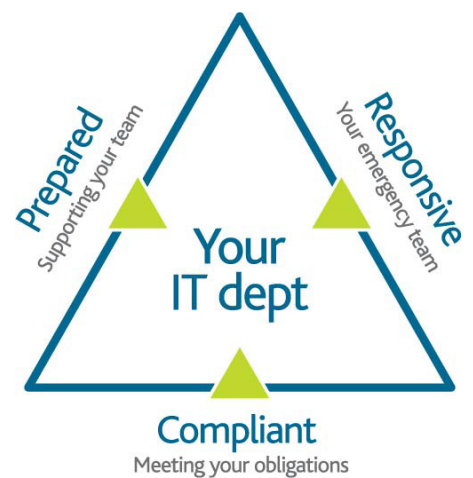
Our team utilises vast amount of hands-on experience, technical know-how and understanding of your requirements as a Capita customer in the public sector. This skills base enables our team of technical consultants to assist you from the planning and outset of your server refresh or migration project, right through to its successful conclusion.

Summary of key features:

Capita customers experience Server Refresh as an ongoing strategy with many experiencing necessary migration. Capita Technical Services is perfectly placed to provide you with the necessary resource and information to assist you through any technical projects you may be undertaking. Our team utilises vast amount of hands-on experience, technical know-how and understanding of your requirements as a Capita customer in the public sector. This skills base enables our team of technical consultants to assist you from the planning and outset of your server refresh or migration project, right through to its successful conclusion.

The Server Refresh/Migration service from Capita will:

1. Analyse old machines and obtain the following information:
Machine architecture | Current Unix network configuration
Current Unix partitions information | Current Ingres locations
Ingres configuration | Database list | List of known scripts/sqls that are run on the machine.
2. Plan the machine in with the new Capita Software Services partition and directory structure with partitions for live, test, ckp, apps, jnl, and work.
3. Install the appropriate operating system and Ingres in the standard manner to the plan.
4. Install the latest applications onto the new box
5. Investigate and modify the scripts/sqls that have hard coded names/paths relating to Unix and Ingres locations.
6. Upload a copy of the your databases and perform limited testing of modified scripts.
7. Leave the database loaded so you can perform testing when the machine is delivered
8. Document the new machine installation
9. Perform a full backup of the system
10. Box up the machine and ship to you at the relevant customer site
11. Site installation and connection to the network
12. Comprehensive handover of the new machine to you at the customer site.



To find out more, speak to your Capita account manager or contact Capita's technical services team via cssenquiries@capita.co.uk | www.capita-software.co.uk

CAPITA

Benefits of Server Refresh/Migration from Capita Technical Services

By continually assessing the developing areas of infrastructure technology and working closely with technology partners, vendors and third-party solution providers, the Capita Technical Services team has developed in-depth expertise in infrastructure technologies. This knowledge, combined with our extensive design experience, means we are ideally positioned to provide guidance, practices, tools and resources to deliver innovative infrastructure solutions and services.

- Reduced costs – only pay for exactly what you need with our tried and tested solution bundles
- Released internal IT staff, allowing them to focus on more pressing tasks within your department and organisation
- Reliance on Capita's strength and relationships with third-parties
- Improved processing time
- Reduced disruption to services - live activities provided out-of-hours

Also available from Capita Technical Services:

Disaster Recovery • Hardening and Patching • Home Working • Managed Services • Network Vulnerability Scanning
Proactive Monitoring • Project Management • Remote Support • Technical Consultancy • Technical Design & Architecture
Training • Virtualisation