

## Training from Capita Technical Services

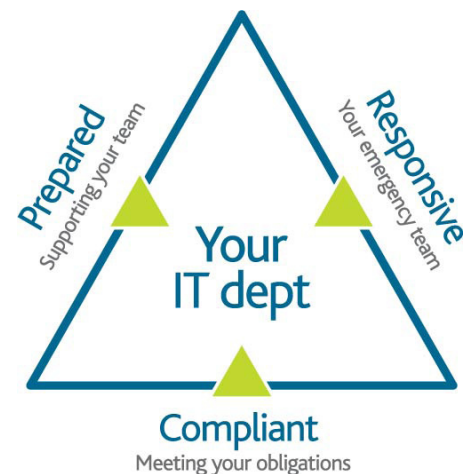
We all know that system downtime can have a serious and often detrimental impact on your organisation's service offerings, your citizens and community, and the business reputation of your organisation.

More detailed and in-depth knowledge available in-house at your organisation will increase the productivity and efficiency of your Capita software systems, as well as giving you the ability to identify any problems as they occur without having to rely on outside partners and knowledge bases.

Courses available from Capita Technical Services are intended for staff members who are responsible for the maintenance of your organisation's Capita software systems. The aim of the course is to provide basic knowledge of the functions and role responsibilities of the Capita systems database administrator. The course employs demonstrations and workshops to reinforce the course content.

### Courses available:

- Capita Housing Database Administration for UNIX
- Capita Housing Database Administration for Windows Server
- Capita Revenues Database Administration for UNIX
- Capita Revenues Database Administration for Windows Server
- Ingres Troubleshooting for UNIX
- Ingres Troubleshooting for Windows Server
- Ingres Visual Tools for UNIX
- Ingres Visual Tools for Windows Server
- A Real Introduction to UNIX
- The UNIX Shell and Shell Scripting.



Also available from Capita Technical Services:

Disaster Recovery • Hardening and Patching • Home Working • Managed Services • Network Vulnerability Scanning • Proactive Monitoring • Project Management • Remote Support • Server Refresh and Migration • Technical Consultancy • Technical Design and Architecture • Virtualisation •