

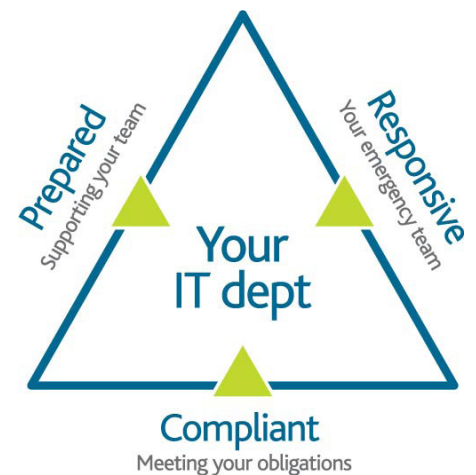
CAPITA

Technical Design and Architecture services

Capita Technical Services introduces our Technical Design and Architecture services. These services from the market-leaders, Capita Software Services (CSS), provide you and your organisation with bespoke enterprise architecture solutions. We will provide comprehensive integration between your current IT infrastructure and your suite of Capita applications and assist you with a complete system review.

Key features of Technical Design and Architecture services:

- Solution design, enhancements and implementation
- Review of existing application portfolio
- Ensure systems are integrated and flexible, and aligned with your business strategy
- Manage risk and innovation commercially and technically
- Ensure future-proofing of your organisation's infrastructure hardware and software in line with the corporate strategy.



Using technology as an enabler, our team of experienced and certified professionals can help your organisation deliver tangible business benefits, such as reducing expenditure and risks. By continually assessing developing areas of infrastructure technology and working closely with vendors, technology partners and third-party solution providers, our Technical Services team has developed in-depth expertise in infrastructure technologies.

This knowledge combined with our extensive design experience and business-led solutions means our skilled and experienced practitioners are ideally positioned to inform you of proven guidance, practices, tools and resources, all delivering innovative infrastructure solutions and services.

CAPITA

Benefits of Technical Design and Architecture services:

- Improved definition of IT strategies and IT roadmaps
- Improved advice on best practice for integration of CSS applications within your current infrastructure or future developments
- Improved technical governance and access to recommended improvements
- Increased compliance with required standards and adherence to IT strategy through input and access to system implementations and upgrades
- Increased alignment of your technical staff and solutions with the needs of business outcomes and owners
- Improved evaluation of new products and technologies
- Increased resource savings due to future-proofing of solutions with growth and expansion at forefront of design stage.

Also available from Capita Technical Services:

Disaster Recovery • Hardening and Patching • Home Working • Managed Services • Network Vulnerability Scanning
Proactive Monitoring • Project Management • Remote Support • Server Refresh and Migration
Technical Consultancy • Training • Virtualisation