CAPITA

Project Management

With the ability to integrate so many peripheral IT products, undertaking a project to replace an integral piece of hardware can often be fraught with pitfalls and require large amounts of time to manage. Often these are not accounted for in the project plan and mean that staff and resources are diverted from another area to focus on the project in hand.

Capita Technical Services can provide you with our Project Management skills and expertise in the IT arena. This service has been developed to ensure that when you are presented with a project, you have the option to bring in someone who has the experience to be able to help you through the transition process, along with the understanding of your needs when operating in the public sector.

Our Project Management service enables you to draw on the experience of people who have been through this process many times before. Our staff have the knowledge, understanding and technical capabilities to guide you through the management of projects, avoiding all the obstacles and completely aware of your requirements as a public sector organisation. Following the Capita ethos of partnership working, Capita Technical Services works together closely with you and your teams to ensure your project is completed on time and on budget.

How it works

An experienced Project Manager acts as a single point of contact between you, the customer and Capita, or the customer and any other 3rd party as required. In advance, as much as possible is clearly planned out. Tasks and timescales are communicated to all stakeholders, ensuring everyone is clear from the start what their responsibilities are. Capita Technical Services staff will attend all your project kick off meetings so any likely issues can be addressed and resolved at an early stage. Continuous project management of a migration process allows for smooth operating during the project, keeping all parties on schedule, delivering a completed project on time and on budget with all deliverables met.

Benefits of Project Management

- Reduced costs and risk of slippage on migration projects – working with experienced PMs reduces reliance on inexperienced staff who have their own roles

- Partnership with experienced Capita PM

- Single point of contact at Capita for all project issues

- Seamless transition process

- Reduced downtime – reliance on Capita staff provides freedom for you, your staff and organisation to continue with day-to-day roles and operations.

Also available from Capita Technical Services:

Disaster Recovery • Hardening and Patching • Home Working • Managed Services • Network Vulnerability Scanning Proactive Monitoring • Remote Support • Server Refresh and Migration • Technical Consultancy Training • Technical Design and Architecture • Virtualisation