

## Make sure you're prepared: Solaris 10 de-support

### Are you ready for the end of Solaris 10 support?

It may seem like a long time away, especially with the summer coming, another Christmas and another end of year to get through, but it's always best to be prepared when it comes to your IT support. So, as your IT services partner, we thought it would be best to check you are aware that in early 2018, systems from Capita's software services will be dropping support for the Solaris 10 operating system. There is no supported 'in situ' upgrade for Solaris but your organisation can migrate to a new Solaris 11 server or onto a different platform entirely.

#### Being prepared is always vital in these situations

Capita's technical services team can help you prepare and perform the migration eliminating your operational IT concerns surrounding this necessary change.

#### This upgrade will affect all Solaris 10 customers

Oracle will cease Premier Support for Solaris 10 in January 2018. Capita will cease support for this operating system with the following major release, meaning that our software releases after Advantage Revenues and Benefits 79.00 and Capita Housing 19.4 will not be supported upon the Solaris 10 operating system. A migration to Solaris 11 or other platform can be a complex process with many components to deal with; getting it wrong can lead to unnecessary system downtime. Capita has invested in technology and skills to automate and simplify the task, minimizing the risk when dealing with this processes.

#### A partner you can always rely on

The technical services team will provide you with a comprehensive service that will see you through the migration smoothly with no hidden extras. We will scope your existing environment and supply you with an extensive plan to migrate your systems to your chosen platform. We have detailed knowledge and significant experience in the design, configuration and implementation of Solaris, Linux and Windows based servers.

### Benefits of Solaris 11 migration with Capita's technical services:

- Secure and stable platform
- Improve performance
- Maintain compliance
- Improve security
- Cost effective solution provides specific return on investment
- Improved processor and memory utilisation
- Compatibility with virtual infrastructures, allow for the leverage of existing investments
- Advanced technical advice from our team allows you to make informed decisions